

McLeod Health

The Choice for Medical Excellence

Nondiscrimination and Accessibility Notice

McLeod Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)). McLeod Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

McLeod Health:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact a McLeod Health Supervisor or Manager at the McLeod facility where you are seeking or receiving health care.

If you believe that McLeod Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

McLeod Legal Services
555 E. Cheves St
Florence, SC 29506

843-777-2213 (phone)
843-777-5977 (fax)
sbarnes@mcleodhealth.org (email)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, McLeod Legal Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019 (phone)
1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available on McLeod Health's website:

<https://www.mcleodhealth.org/wp-content/uploads...>

Created 12/08/2016

Reviewed 08/09/2019, 02/13/2026

Revised 08/10/2019, 02/13/2026