

Contact information	Vendor	Phone	Website	App
Benefit Enrollment/changes during the year	Benefits Call Center	844-436-7172	www.McLeodLivingWell.com : Company Key: LivingWell	MyChoice Mobile
Medical Coverage	BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202	800-760-9290 - Customer Service 800-810-2583 - PPO Network Providers 800-334-7287 - Precertification 843-317-4949 - Mental Health & Substance Abuse Precertification	www.SouthCarolinaBlues.com	My Health Toolkit
McLeod Telehealth			https://www.mcleodhealth.org/	McLeod Telehealth
COBRA Coverage	Businessolver	844-436-7172	www.McLeodLivingWell.com : Company Key: LivingWell	
Health Savings Account / HSA	HSA Bank	866-471-5946	myaccounts.hsabank.com	BCBSSC HSA Bank Accounts
Prescription Drug Coverage	Blue Cross of SC - Optum Platform	800-760-9290 - Customer Service	www.SouthCarolinaBlues.com	My Health Toolkit
Dental Coverage	BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202	800-222-7156 - Customer Service	www.SouthCarolinaBlues.com	My Health Toolkit
Vision Coverage	Physicians EyeCare Plan 48 Courtenay Drive Charleston, SC 29403 9:00 am - 5:00 pm (Mon-Fri)	800-368-9609 -Member Services 843-579-0508 843-577-5895 - Fax	www.physicianseyecareplan.com	
Health & Dependent Care Flexible Spending Accounts	Flores & Associates Claims Processing P.O. Box 31397 Charlotte, NC 28231	704-335-8211 - Customer Service 800-532-3327 - Account Manager	www.flores247.com	Flores247
Short Term Disability, Long Term Disability and Leave of Absence	CIGNA P.O. Box 22328 Pittsburgh, PA 15222	888-842-4462 - Customer Service	www.myCigna.com	myCigna
Basic Life, Supplemental Life and Dependent Life	CIGNA P.O. Box 22328 Pittsburgh, PA 15222	843-777-2595 -HR Service Center		
Life Insurance Continuation	Cigna	888-737-3855		
Critical Illness and Accident Insurance	Voya Employee Benefits Claims: P.O. Box 1548 Minneapolis, MN 55440	877-236-7564 - Questions 888-238-4840 - Claims	https://claimscenter.voya.com	
Universal Life	Allstate	866-828-8501		
Identity Theft Protection	Zander Identity Theft Solutions Available 24 hours	877-795-8472	www.zanderinsurance.com	
Proof of Employment	The Work Number McLeod Employer Code: 12873	800-367-2884 - Customer Service 800-424.0253 - TTY	www.theworknumber.com	
Retirement Plan	Fidelity	800-343-0860 - Customer Service	www.netbenefits.com/atwork	NetBenefits
Workers' Compensation / Employee Health	McLeod Employee Health	843-777-5146		
Employee Assistance Program		843-317-4949 - Pee Dee 843-655-9438 - Coastal 877-317-4949		
McLeod Choice Pharmacy		843-777-2166 - Florence 843-366-3107 - Seacoast		McLeod Choice Rx
Breast Feeding Support	McLeod Resource Center	843-777-2890		
Information Technology Help Desk		843-777-2288		
Payroll Services		843-777-2593		www.paperlessemployee.com/mcleodhealth
McLeod Healthier You		843-777-5191 888-808-7466		inHealth: Well-being
Address Change	HR Service Center	843-777-2595		
Direct Deposit	Payroll Services	843-777-2593		
McLeod Scholarships	HR Service Center	843-777-2595		
Merchant Discount Program	Eplee & Associates	843-669-7557	info@eplee.com	url:m.mcleodhealthmerchantdiscounts.com
McLeod Health Human Resources Contact Information				
		email: AskHR@mcleodhealth.org		
Florence		843-777-2595		
Cheraw		843-777-2595		
Darlington		843-777-2595		
MPA		843-777-2595		
Clarendon		803-825-5402		

Dillon		843-487-2595		
Loris		843-716-2595		
Seacoast		843-366-2821		