

McLeod

CARING. PEOPLE. QUALITY. INTEGRITY.

News

McLeod Regional Medical Center Emergency Department Construction Update



Construction is currently underway for the new McLeod Regional Medical Center Emergency Department, which will feature five ambulance bays at a dedicated entrance, expanded Women's Services area and spacious nurses' stations offering improved functionality, among many other amenities.

The expansion of the new Emergency Department at McLeod Regional Medical Center remains on target for an opening in early 2021.

The current facility, designed to serve 50,000 patients, has experienced rapid growth in the number of patients cared for annually. Last year, the McLeod Regional Medical Center Emergency Department served more than 80,000 patients.

"The expansion of the Emergency Department will help us meet the needs of the population served in the northeastern region of South Carolina in an efficient and timely manner," said Dr. Thomas Lewis, Medical Director of Emergency Services at McLeod Regional Medical Center.

The new Emergency Department will provide 73 rooms designed to serve more than 109,500 patients a year. Built with patient convenience and access in mind, the area will feature triage rooms for immediate patient evaluation, designated trauma rooms, covered drop-off area for patients at the front entrance, additional X-ray rooms, a new helipad adjacent to the ambulance entrance and five ambulance bays at a dedicated entrance.

"The McLeod Emergency Department serves a vital role in our communities. It is part of our continued commitment to be the choice for medical excellence and is crucial to the effective management of acute illnesses and injuries. We are pleased that construction remains on schedule and look forward to an early Spring 2021 opening," said Dale

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Frost Named Chief Medical Informatics Officer for McLeod Health



Bryon K. Frost, MD

McLeod Health is pleased to announce the appointment of Bryon K. Frost, MD as Vice President and Chief Medical Informatics Officer for McLeod Health.

As Chief Medical Informatics Officer (CMIO), Dr. Frost will work with McLeod Information Technology and Clinical teams to further develop our clinical information systems for optimal

effectiveness and positive outcomes for our patients and physicians. In his prior role as Medical Director for Information Services, Dr. Frost served as the physician leader for strategy and design of healthcare information technology across McLeod Health.

Since 2016, he has served as Chair of the Millennium Physician Advisory Council for McLeod Health, the physician leadership entity championing the organizational transition to an integrated electronic medical record. His work has concentrated on the advancement of computerized physician order entry, physician documentation, and efficiencies in physician workflow. Dr. Frost is instrumental in the integration of nursing and physician workflows and leads the McLeod Physician Advisory Council (PAC), the governance body of electronic processes that impact providers.

In addition, Dr. Frost will also serve as Medical Director and provide oversight for McLeod TeleHealth – Convenient Care. This service continues to offer convenient, 24 hours a day, 7 days a week access for urgent care needs. During the COVID-19 crisis, Dr. Frost has trained more than 100 telehealth providers to increase coverage and respond to our patients’ needs for care.

“Dr. Frost is a passionate advocate for our McLeod physicians, and an enthusiastic change agent for the integration of clinical information technology,” said Matt Reich, Senior Vice President for Information Technology and Chief Information Officer for McLeod Health. “We are blessed to have Dr. Frost as part of our team, and his leadership is vital to McLeod meeting the challenges of providing high-quality patient care in

IT Implements External Email Alert Message

****External Email****

To increase awareness of potentially dangerous emails, McLeod Health has implemented an alert message at the top of incoming emails. This alert does not necessarily mean the email is spam, phishing

or malicious. It simply indicates the email was sent from someone outside of McLeod. Seeing this alert should remind you to use caution and ensure the email is coming from a legitimate source.

Emergency Department Construction Update *(continued from page 1)*

Locklair, Senior Vice President of Planning and Facilities Management.

The four-story expansion will integrate with the planned renovations of the adjacent building, the McLeod Pavilion. The second floor of the McLeod Pavilion currently supports operating rooms and will also



provide an ease of transition for surgical patients from the new Emergency Department. The suite includes 25

pre- and post-support rooms for endoscopy and 20 transitional rooms. Additionally, this floor will consist of 15 procedure rooms. The third floor will add much needed space for the expansion of the Neonatal Intensive Care Unit (NICU) with 26 private rooms and 24 open rooms.

The fourth-floor expansion enhances the Women's Services area with the addition of approximately 31,000 square feet to create 40 new postpartum rooms. This floor will also see the addition of a new C-section surgical suite along with a post-operation recovery area, an enhanced baby nursery and an expanded nurses' station with improved functionality for nursing staff.

McLeod Health 2020 Employee Safety and Engagement Survey

The results are in from our McLeod Health 2020 Employee Safety and Engagement Survey. Over the next couple of weeks McLeod Health Leaders are reviewing the results and receiving training to fully understand the results.

Gaining information about how employees at all levels perceive our Organization, Leadership, and Employee issues is essential in determining where we are, where we want to be and how we get there. This information will guide our efforts to continually improve McLeod Health and help us continue to be a preferred place to work.

From the survey results there were several areas where the organization performed well as a whole. In the Engagement Indicator, we scored higher than the National Health Care average, which is an indicator that measures how connected our employees feel with our Mission, Vision and Values.

In the Resilience Index, which measures burnout and shows that our organization handles work-related stress well and is responsive in providing means to deal with stress, we also scored higher than the National Health Care average.



For the Safety Culture Index, an index measuring our overall Safety Culture, we also scored higher than the National Health Care average.

We are privileged to serve together as a family of health care providers and the positive results of this survey indicate commitment to the McLeod Health Mission, Vision and Values.

More information on organizational and individual department survey results will be communicated in the coming weeks.

McLeod Offers Free COVID-19 Testing Clinics

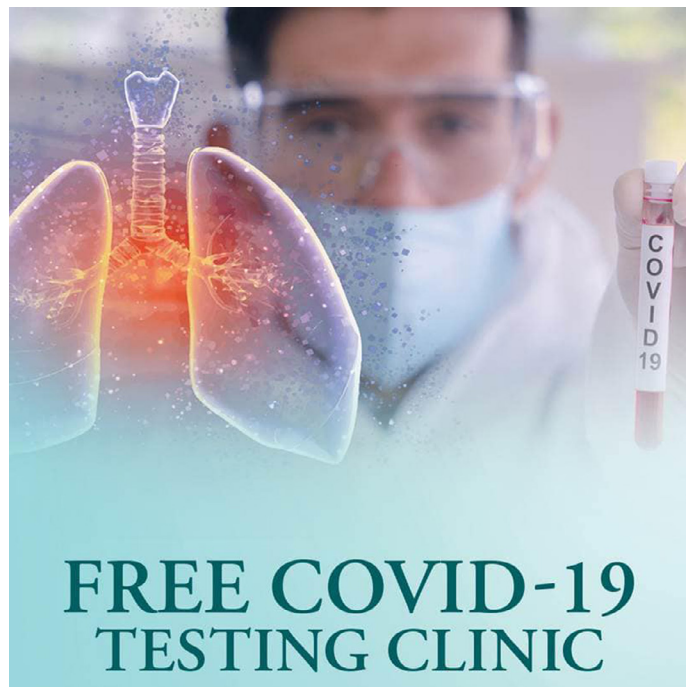
McLeod Health, in partnership with South Carolina DHEC, has hosted several free COVID-19 Testing Clinics throughout the region, including Florence, Carolina Forest, Manning, Pamplico and Summerton.

The testing clinics are open to individuals with or without symptoms of COVID-19. Individuals interested in being tested should remain in their car. For safety reasons, this is a drive-thru and not walk-in site.

Participants will receive their test results within 48 to 72 hours.

Upcoming clinics include:

- Thursday, June 18
10 a.m. to 4 p.m.
McLeod Health Loris Center for Health & Fitness
3207 Casey Street, Loris, SC 29569
- Friday, June 19
10 a.m. to 4 p.m.
Dillon Middle School
1803 Joan Drive, Dillon, SC 29536



Visit [McLeodCOVID.org](https://www.mcleodhealth.com/covid-19) for more information about Coronavirus.

McLeod Health Darlington

Telephone Prefix Changing for McLeod Health Darlington

As McLeod Health continues to grow and expand, the Telecommunications Department has found it necessary to change the Darlington telephone prefix numbers from 777 to the local prefix for Darlington, 395.

If you are dialing an extension at McLeod Health Darlington, you will need to dial 395 and the last four digits. At this time, the change is only affecting McLeod Health Darlington and McLeod Behavioral Health, not McLeod Family Medicine Darlington.

The following most commonly called telephone numbers on the McLeod Health Darlington campus will roll over for 12 months:



Switchboard:	395-1100
Rehabilitation Services:	395-1134
Medical/Surgical Nursing Station:	395-1141
Behavioral Health:	395-4200
Administration:	395-1157/395-1159
Nursing Administration:	395-1158

If you have any questions about this change, please call (843) 395-1159.

McLeod Health

McLeod Nurses Receive DAISY Awards

McLeod Regional Medical Center and McLeod Health Loris Seacoast recently awarded several nurses Daisy Awards for their outstanding service and care.

To recognize those Nurses at McLeod Health who are true examples of Nursing Excellence, patients, family members and co-workers may nominate nurses for the DAISY Award for Extraordinary Nurses. The award is part of the DAISY Foundation’s program to recognize the super-human efforts nurses perform every day.

January



Leslie Drummond, RN
Cardiovascular Surgery

February



Brooke Holloman, RN
MRMC Surgery II

March



Ashley Weiss, RN
MRMC Progressive Transitional Care Unit

April



Jessica Macchio, RN
MRMC Labor & Delivery

May



Haleigh Milligan, RN
McLeod Health Seacoast Medical/Surgical

May

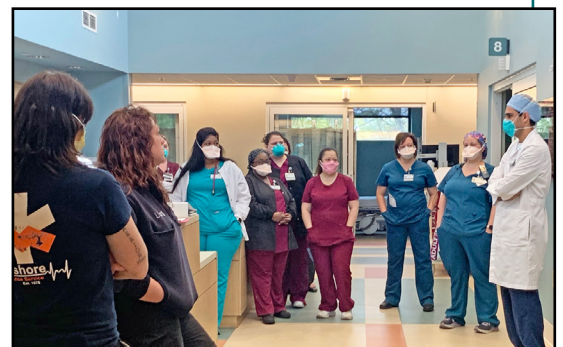


Jose "Van" Aguilar, RN
McLeod Health Loris Intensive Care Unit

McLeod Health Dillon

Physician Leads Team Huddle During Pandemic

Dr. Amid Hamidi is the Medical Director of the Emergency Department at McLeod Health Dillon. Each morning he has worked during the COVID-19 pandemic, Dr. Hamidi has hosted a huddle. Emergency Department staff – as well as other departments including Respiratory, EVS, and Pharmacy – come together for a daily update on the virus as well as to ask questions or present concerns. Each huddle ends with a prayer and song led by an employee.



McLeod Opens New Simulation Training Laboratory



Pictured in the new McLeod Simulation Training Laboratory are Brittany McNair, MSN, RN, CMSRN, NPD-BC, Nurse Educator, Organizational Learning; Sandra Watson, RN, CDCES, Medical Surgical, McLeod Health Clarendon; Anita Diaz, RN, Medical, MRMC; Danielle Cooper, MSN, RN, CEN, Nurse Educator, Organizational Learning; Tracie Branch, RN, Medical Surgical, McLeod Health Cheraw; and Michele Harris, BSN, RN, CDCES, Diabetic Educator, MRMC.

McLeod Organizational Learning has opened a new Simulation Laboratory in the McLeod Training Center on the campus of McLeod Regional Medical Center. This

new area provides hands-on simulation training for new and current licensed and unlicensed staff including nurses, technicians, medical residents, pharmacy residents, medical assistants, respiratory therapy staff and HeartReach staff.

Part of this new Simulation Laboratory was the purchase of the Ares High Fidelity Simulation Manikin, provided by a grant through the McLeod Foundation. The new simulation manikin is programmed by McLeod Nurse Educators Danielle Cooper and Brittany McNair who can create just about any type of medical scenario experienced on a hospital floor. The Ares manikin lies on a hospital bed in a simulation room that looks just like a patient room in any McLeod hospital. With the Ares manikin, learners can practice intubation techniques, airway complications, defibrillations, emergency medication administration, CPR, ECG display to identify cardiac arrhythmias and teamwork which is essential during any code situation.

Orientation evaluation feedback received by McLeod Organizational Learning from staff indicated a need for more life-like tools, simulation and less lecture time. Currently, McLeod is the only hospital in the area with this state-of-the-art technology for employee education. The McLeod Organizational Learning team is grateful to the McLeod Foundation for helping improve employee engagement in education.

McLeod Health Dillon

Local Senior Creates Wall of Appreciation



Ev Seay, a member of First Presbyterian Church of Dillon, collected notes of appreciation for the staff at McLeod Health Dillon as his senior service project. The notes are posted in the hallway for staff to read. One note by E. R. reads:

“I am very grateful to the wonderful doctors, nurses and other healthcare workers who give so much of their time to help patients, especially during these trying times. May God richly bless you, keep you safe, and may you feel the love, admiration and appreciation of so many people who are grateful for you.”

The Right Place for Stroke Care



Dennis Nobles

Dennis Nobles believes he was at the right place at the right time when he had a stroke in September 2019. It was after lunch, and Dennis was feeling cold. His office at McLeod Regional Medical Center, where he serves as the Assistant Director of Radiology, tends to run cold. He decided to walk out to his car to warm up.

A few minutes later, he got out of his car and started heading towards the employee entrance. When he placed his foot down taking about his third step, Dennis realized his right foot started to feel numb. As he continued to walk, the numbness progressed up his leg. By the time he reached the door, it had moved up to include his arm.

Inside the employee hallway, Dennis's entire right side was now numb, but he managed to get himself to the Emergency Department. Once there, he saw Tammie Campbell, Assistant Director of Nursing for McLeod Emergency Services. Dennis told Tammie he needed help. He was placed on a stretcher. Once he explained his symptoms, a Stroke Alert was called.

McLeod Stroke Alert Nurse Candace Norton came to assist. "A Stroke Alert Nurse is an expert in stroke," said JoAnne Hutchinson, RN, McLeod Stroke Coordinator. "They are trained in the rapid recognition, assessment, treatment and management of stroke care. They take control of the care of the stroke patient, and never leave the bedside until the patient is relocated to the Stroke Unit."

The first step in stroke treatment is a CT scan of the brain to see if a blood clot, an Ischemic Stroke, was the cause of the stroke. Ischemic Strokes happen when a clot blocks a vessel supplying blood to the brain. They are the most common type of stroke and account for 87 percent of all strokes. The treatment for Ischemic Strokes is clot removal, which can be accomplished with medication. The medication gold standard is tissue plasminogen activator or tPA. It dissolves the clot and improves blood flow to the brain but tPA must be administered within three to four and a half hours of the onset of the stroke. It is important that the physician know before administering any type of treatment if the patient has a brain bleed or a clot in the vessel that is the cause of their stroke. A CT scan is available 24 hours a day, seven days a week to the Emergency Department for a diagnostic brain scan to assist physicians in classifying the type of stroke.

Dennis gave permission for the tPA treatment.

"Within the first two to three hours of having the tPA injection I could already tell the difference," said Dennis. "My arm was the first area the feeling returned to; my leg took longer."

From the Emergency Department, Dennis went to the McLeod Stroke Unit. Dedicated exclusively to the care of stroke patients, McLeod opened the first Stroke Unit in the region in 2000. The 20-bed unit is staffed by specialty trained nurses who recognize even subtle changes in their patients' conditions.

Dennis had his stroke on a Tuesday. He spent two days in the Stroke Unit and returned to work on Friday.

"I wasn't thinking stroke that afternoon; I just knew I needed help," said Dennis. "It wasn't until I arrived at the Emergency Department that I realized I was having a stroke."

"I couldn't have gotten better care. The teams in the Emergency Department and Stroke Unit were awesome. McLeod is the perfect place for care if you are experiencing stroke symptoms," added Dennis.

Virtual COVID-19 Grand Rounds Offered by McLeod



Pictured from left to right: Jenna Swindler, PharmD; Dr. Ramesh Bharadwaj; Dr. Dale Lusk; Dr. Tarek Bishara; and Dr. Marwan Elya.

On Wednesday, May 20, McLeod Health held a COVID-19 Grand Rounds for medical staff through a live webcast. Moderated by McLeod Health Chief Medical Officer Dr. Dale Lusk, a panel of McLeod physician and clinical leaders discussed COVID-19 background and trends, testing, clinical therapeutic options, and critical care management. This event was produced by the McLeod Innovation team under the supervision of Dr. Michael Rose, Senior Vice

President and Chief Innovation Officer for McLeod Health.

Panel presenters included Dr. Ramesh Bharadwaj, Medical Director of Infection Prevention and Epidemiology for McLeod Health; Dr. Tarek Bishara, Chair of Pathology and Medical Director of the Clinical Laboratories at McLeod Health; Dr. Marwan Elya, pulmonary and critical care specialist and Medical Director of McLeod Critical Care Intensivists at McLeod Regional Medical Center; and Jenna Swindler, PharmD, Pharmacist Co-Chair of the McLeod Health Pharmacy & Therapeutics Committee and a Process Manager in Operational Effectiveness.

Physicians and staff throughout McLeod Health viewed the live stream and could submit questions for the panel's response. Questions included further discussion on ongoing treatment options and testing parameters. For those unable to view the live webcast, a recording of the broadcast will be provided upon request and CME credit is available. For more information, call 843-777-6777.

McLeod Regional Honors Nurses of the Year

McLeod Regional Medical Center is pleased to announce the 2020 Nurse of the Year Award recipients: Donya Baker, CRNA; Nichole Filyaw, RN; and Korrie Knight, Medical Surgical Technician. The winners were recognized during a special ceremony and McLeod celebration in conjunction with National Nurses Week.

“Being selected as a Nurse of the Year is a very honorable recognition,” said Tony Derrick, Chief Nursing Officer for McLeod Regional Medical Center. “We appreciate our nurses every day, but Nurses Week is a time we honor our nurses for providing quality care to our patients. The Mission of McLeod Health is to improve the overall health and well-being of the people living within South Carolina and eastern North Carolina by providing excellence in health care, and our nurses are an instrumental part of that goal.

“A McLeod Nurse does not do what they do for the recognition; they do it for the patients,” Derrick continued. “Every day, I am in awe of what our Nurses can accomplish. Our outcomes prove what excellent care our patients receive. As the Chief Nursing Officer, I am so impressed with their quality work and daily dedication. I believe we have some of the best nurses in the world here at McLeod.”



The 2020 Nurse of the Year Award recipients for McLeod Regional Medical Center are (from left to right) Donya Baker, CRNA; Nichole Filyaw, RN, Oncology; and Korrie Knight, MST, Share-the-Care.

McLeod Health Loris Celebrates 70 Years of Providing Excellent Medical Care

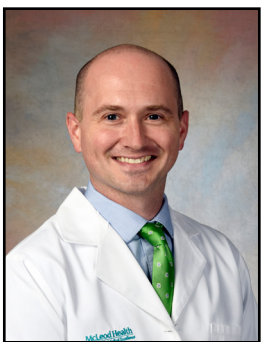
On May 15, 1950, Loris Community Hospital opened its doors to serve the residents of Loris and surrounding communities. Since our partnership in 2012 with McLeod Health, McLeod Health Loris has continued that tradition. As we celebrate our 70th Anniversary and reflect on this milestone, a story of hope, healing, commitment and growth shines through.

From our start as a small hospital to a campus with more than 400 employees and over 200 dedicated medical staff, McLeod Health Loris has remained committed to providing medical excellence. Over the years, we have significantly enhanced our facilities, expanded our services, and provided access to world-class specialists and state-of-the-art technology. Thank you to our staff at McLeod Health Loris for your devotion to your profession and your community.



Click on the image above to view a virtual tour of McLeod Health Loris which highlights the hospital's quality programs and services, achievements and history, including: 200 credentialed physicians and advanced practice providers, more than 400 extraordinary employees; a full range of emergency services; Labor & Delivery renovations; award-winning program and expanded capabilities for Urology Services; and a dedicated Dialysis Access Center, among others.

McLeod Vascular Associates Opens New Office in Sunset Beach



Joshua Sibille, MD

McLeod Vascular Associates is now accepting patients for the new office location at 690 Sunset Boulevard N., Suite 109, Sunset Beach, North Carolina. For the convenience of Brunswick County patients, McLeod Vascular Surgeon Dr. Joshua Sibille began seeing patients on Friday, June 12, 2020.

Board Certified in Vascular Surgery and General Surgery, Dr. Sibille treats patients with a broad spectrum of vascular issues including: carotid surgery, endovascular and open aortic aneurysm repair, limb salvage intervention and aortoiliac occlusive disease.

Dr. Sibille received his medical school degree from the Louisiana State University School of Medicine in New Orleans. He also completed his general surgery residency at Louisiana State University Department of Surgery and then completed his vascular surgery fellowship at Carolina Medical Center in Charlotte, North Carolina.

McLeod Vascular Associates welcomes both physician and self-referrals. To schedule an appointment with Dr. Sibille at the new Sunset Beach office, please call 843-390-3755.

McLeod Health Clarendon



McLeod Primary Care Clarendon recently celebrated their new practice location with a ribbon cutting.

McLeod Primary Care Clarendon Moves to New Location

McLeod Health Clarendon is pleased to announce the opening of McLeod Primary Care Clarendon in their new practice location within the newly renovated McLeod Medical Plaza Clarendon, formerly known as The Cypress Center.

McLeod Primary Care Clarendon, the medical practice of providers Dr. Clarence E. Coker, Dr. Lisa E. Heichberger and Family Nurse Practitioner Susanne Johnson, will care for patients in their new location, 50 East Hospital Street, Manning, South Carolina.

This is the initial phase of development of the McLeod Medical Plaza Clarendon. This new addition also includes a newly renovated rehabilitation area and spa. The second phase of development will include additional medical office space for primary and specialty care.

“McLeod Health is committed to improving and expanding its services and medical treatment available to families and residents of Clarendon and surrounding areas who entrust us with their care,” said Rachel Gainey, Administrator, McLeod Health Clarendon. “The expansion of McLeod Primary Care Clarendon to include the new

McLeod Family Medicine Rural Residency Program is just the next step in our promise to increase access and the continuity of quality medical care to our community.”

The McLeod Family Medicine Rural Residency Program is a program at McLeod Health designed to train the “physicians of tomorrow” in an effort to increase availability of family medicine physicians to serve Clarendon and its surrounding communities as well as other areas in rural South Carolina. The mission of the McLeod Family Medicine Residency Program is to graduate skilled physicians whose commitment to intensive training in caring for high-acuity patients prepares them to practice comprehensive and compassionate, full-scope Family Medicine, particularly in rural or under-served settings.

The current McLeod Family Medicine Residency Program has achieved the highest regional/rural retention rate of all Family Medicine residencies in South Carolina. Of the 252 residents who have graduated since the program began in 1983, 55 percent continue to practice in the state of South Carolina. McLeod Family Medicine Rural Residency Program will include residents Dr. Laine Blank Way and Dr. Lauren Benning, who will care for patients in Clarendon.

McLeod Health Cheraw



McLeod Health Nurses Speak to Cheraw Rotary Club

On June 10, McLeod Health Cheraw representatives Kim Teal, RN, Infection Preventionist, and Austin Caulder, RN, Director of the ICU/ Emergency Department/COVID Unit, spoke to the Cheraw Rotary Club about COVID-19 symptoms and provided important prevention tips such as the importance of social distancing and handwashing. They also emphasized the overabundance of safety precautions in place at the hospital to protect patients and staff during this time.

Merit Awards

MRMC



Sharone Anderson
Nutritional Services
June 2020



Misty Lovell
Medical Services
June 2020

Clarendon



Lori Welch
Clinical Effectiveness
March 2020

MPA



Donetta Adkins
Neurological Associates
June 2020

Important Dates

JUNE 2020

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

For a complete list of upcoming events, please click [here](#) to view the June McLeod Health calendars.

Monthly Specials

McLeod Spa

JUNE SPECIAL:

20% off McLeod Health & Fitness Center member discount on all services



Please call 777-3203 (Concourse) or 777-3200 (Health & Fitness Center) to schedule an appointment.

Don't forget Tuesdays are Employee Days

Present your employee ID badge for 15% off any service or product.
(Not valid on gift certificate purchases.)

Visit www.McLeodHealthFitness.org for a menu of services.

McLeod Health & Fitness Center



June Special:

Join now and the first month is free.

McLeod Resource Center



June Special:

Enjoy 10% off all maternity bras.