

McLeod

CARING. PEOPLE. QUALITY. INTEGRITY.

December 2019/
January 2020

News

McLeod Health Achieves Healthgrades 2020 Awards



McLeod Health is excited to announce the most recent hospital ratings by Healthgrades, the leading online resource for information about physicians and hospitals.

McLeod Regional Medical Center received the Stroke Care Excellence Award™. This recognition places McLeod in the top 10 percent in the Nation for Stroke Care for four years in a row.

Healthgrades also recognized McLeod with a 5-star rating for Pacemaker Procedures, 5-star rating for Total Knee Replacement, and a 5-star rating for Total Hip Replacement outcomes.

These achievements are part of the Healthgrades 2020 Report to the Nation, which underscores the

importance of hospital quality to both consumers and hospital leaders. Every year, Healthgrades evaluates hospital performance at nearly 4,500 hospitals nationwide for 32 of the most common inpatient procedures and conditions using Medicare data, and additionally analyzes outcomes in appendectomy and bariatric surgery using all-payer data provided by 15 states.

“Today’s consumers want quality healthcare that is convenient and cost-effective accompanied by a positive patient experience. They know they have a choice in who provides their medical care and which hospital they use. Therefore, they turn to resources like Healthgrades to review hospital and doctor ratings which help them

make informed decisions,” said Marie Saleeby, Administrator of McLeod Regional Medical Center. “We are pleased to receive this national recognition based on the leadership of our physicians and the work of the McLeod staff who are actively seeking ways to improve quality for the patients we serve. We will continue on this journey to medical excellence and will strive to bring the highest quality medical care possible to our region.”

McLeod physicians, staff and teams received additional top honors in 2019 from Healthgrades including the Outstanding Patient Experience Award™ (2017 – 2019) and the Neurosciences Excellence Award™ (2017 – 2019).



McLeod Health

2020 TOP HONORS



McLeod Health is excited to share our most recent achievements in the hospital ratings by Healthgrades®, the leading online resource for comprehensive information about physicians and hospitals. With Top Honors in major categories for 2019 and 2020, McLeod continues to be The Choice For Medical Excellence in our region.

Stroke Care Excellence Award™ (2017 – 2020)*

★★★★★ in Pacemaker Procedures
(2020)*

★★★★★ in Total Knee Replacement
(2016 – 2020)*

★★★★★ in Total Hip Replacement
(2020)*

Neurosciences Excellence Award™ (2017 – 2019)*

Outstanding Patient Experience Award™ (2017 – 2019)*

*Distinctions listed represent McLeod Regional Medical Center

FLORENCE | CHERAW | CLARENDON
DILLON | DARLINGTON | LORIS | SEACOAST



The family of Charlotte Jones lit the trees in honor and memory of all those touched by McLeod Hospice.

Hundreds Gather for 34th Annual McLeod Hospice Tree Lighting

McLeod Hospice recently celebrated its 34th Annual “A Light for Someone You Love” Tree Lighting Ceremony at McLeod Regional Medical Center. More than 450 people attended the event which raised a record breaking \$80,000 to support programs and services provided by McLeod Hospice.

During the ceremony, the family of Charlotte Jones lit the trees. On behalf of the family, her son, Dr. Webb Jones, offered remarks on how much McLeod Hospice meant to them after their mother’s stroke. He added that in her final days the family was able to spend time with her at the McLeod Hospice House where staff provided excellent care and ensured she was comfortable while also offering compassion and comfort to her children and grandchildren.

Each year, during the tree lighting ceremony, Joan Pavy, Administrator of McLeod Hospice, recognizes an individual or group for their dedication to McLeod Hospice by honoring them with the Spirit of Hospice Award.

Roxanna Prezioso was named the 2019 recipient of the Spirit of Hospice Award and honored for her dedication and management over the past 15 years to the tree lighting ceremony.

Proceeds raised through the tree lighting directly benefit McLeod Hospice.

McLeod Hospice serves patients in Florence, Darlington, Dillon, Horry, Lee, Marion, Marlboro, Chesterfield, Clarendon, Sumter and Williamsburg counties.

[LINK TO FULL ARTICLE](#)

McLeod Loris Seacoast

Local Sorority Donates to McLeod NICU

The local Coastal Carolina University Chapter Tri Sigma Sorority and the March of Dimes partnered together to donate Personal Care Kits to the McLeod Neonatal Intensive Care Unit (NICU). The kits are filled with items such as toothbrushes, toothpaste, Chapstick, face wipes, etc., and given to parents whose babies are born too soon or unexpectedly and may not be prepared to stay in the hospital.



McLeod Nurse Receives November DAISY Award

Jeritza Graves, a staff nurse on the Postpartum floor, was recently named the November DAISY Award Recipient for McLeod Regional Medical Center. Graves, the 24th recipient of the DAISY Award, was nominated by a patient for her extraordinary care and compassion.

To recognize those Nurses at McLeod Regional Medical Center who are true examples of Nursing Excellence, patients, family members and co-workers may nominate nurses for the DAISY Award for Extraordinary Nurses. The award is part of the DAISY Foundation's program to recognize the super-human efforts nurses perform every day.

On the nomination form, the patient wrote, "After a complicated and scary delivery

of my son, we were moved to Postpartum where we met Jeritza. She went above and beyond to make sure we were taken care of as well as our son. She was patient with us, as I was learning how to breastfeed, and she gave me advice on how to make sure I was successful.

"There were times when my husband and I were extremely tired and emotional, and Jeritza calmed us down. She comforted us and helped to calm all the fear we had of being parents for the first time. Because of her, we went home feeling a lot more comfortable. I cannot thank her enough for everything she did for us and for just being patient with us as we began a new journey."



Jeritza Graves, RN

McLeod Health Darlington

McLeod Darlington Elf Team Donates Coats



Members of the McLeod Darlington Elf team are pictured with the coats they collected. From left to right, Jason Spires, Paige Thomas, Ryan Whitlow, Theresa Williams, Faye Streett, Cheryl Wenteler, Jeffrey Holmes, Laquilla Bonaparte and Lola Thompson.

The McLeod Health Darlington staff has a long history of providing for others at Christmas. In December 1994, the first McLeod Darlington Elf Team made a difference for one family at Christmas. Fast forward 25 years later and the Elf Team continues to make a difference.

This year, the McLeod Darlington Elf Team chose as one of their projects to provide winter coats for Darlington County School students in need. A total of 78 coats were collected and donated to the Darlington Recreation Center which is handling the distribution.

McLeod Health Clarendon Celebrates Achievements



The McLeod Health Clarendon leadership team serves staff and volunteers ice cream during the hospital's recent celebration.

Over the past year, McLeod Health Clarendon has made great strides in its continued commitment to the patients and residents of Clarendon County and surrounding communities. Staff recently celebrated their Fiscal Year 2019 success on the following accomplishments:

- ED Patient Flow Improvements & Increased Patient Volume
- Improved Patient Satisfaction Scores
- Increased volume from Sumter and Orangeburg Counties
- Increased volume in ICU and increased number of births
- No Hospital Acquired Infections
- No Readmission Penalties for Pneumonia, Congestive Heart Failure (CHF), Acute Myocardial Infarction (AMI) and Total Hip & Knee
- Four Zero Harm Awards for reaching the milestone of Zero Infections
- Improved Community Reputation
- New Physician Recruitment to improve access
- L&D, Postpartum Renovations
- Decreased Vacancy Rate & Decreased Staff Turnover
- Successful DNV Hospital Accreditation
- Financial Stewardship
- Conversion to Cerner Millennium
- Successful DNV Acute Stroke Ready Certification
- Improved Staff Engagement
- American Academy of Sleep Medicine Accreditation
- Expansion of the McLeod Nurse-Family Partnership program to Clarendon and Sumter Counties
- Expense Management
- DHEC Recognition for 100% Satisfactory Blood Spot Specimens

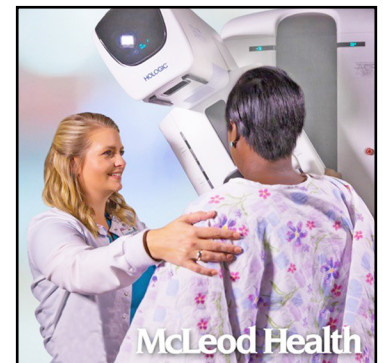
McLeod Health Cheraw and McLeod Health Clarendon

3D Mammography Now Available at McLeod Health Cheraw and McLeod Health Clarendon

McLeod Health Clarendon and McLeod Health Cheraw now offer the most accurate mammogram available – 3D Mammography™. The Genius™ 3D Mammography™ exam is revolutionizing how breast cancer is detected by providing a better option for women of all breast densities compared to 2D alone. McLeod Regional Medical Center in Florence, McLeod Health Dillon and the McLeod Mobile Mammography Unit also offer this 3D technology.

Breast cancer is the most commonly diagnosed cancer among women in South Carolina regardless of race. It is also the second leading cause of cancer deaths for women in the state and the leading cancer site diagnosed at McLeod Health.

Early detection significantly increases a woman's chance of survival. The National Cancer Institute recommends that women begin having annual mammograms at age 40.



If it's time for your annual mammogram, schedule your 3D Mammogram at any of these McLeod locations by calling McLeod Reservations and Scheduling at (843) 777-2095.

[LINK TO FULL ARTICLE](#)

New Flex Spending Account Vendor for 2020

As of January 1, 2020, McLeod Health will have a new Flexible Spending Account Vendor, Flores & Associates. Below are a few reminders as we transition to this new vendor.



If you currently have a Health Care Flexible Spending Account for 2019, all claims will continue to be handled by WageWorks until the end of the claims filing period, which is March 31, 2020.

If you are enrolled in a Flexible Spending Account for 2020:

- All claims will be handled by Flores & Associates beginning January 1. All rollover funds, up to \$500, will be available in your Flores account by mid-April 2020.

- On November 6, 2019, the Internal Revenue Service announced Annual Health Care FSA limits will rise by \$50 from \$2,700 to \$2,750 for taxable years beginning in 2020. If you would like to increase your Health Care Flex Spending account to the new maximum of \$2,750, please contact the Benefits Call Center at 844-436-7172.
- Account log in information was mailed to your home or emailed to the address as indicated when you enrolled.
- Your Participation ID number (PID) will be mailed to you. Your Company Assigned Identifier is your social security number, without the dashes.
- You should also be receiving your new Flores MasterCard in the mail.
- You will have 24/7 access to your account online at www.flores247.com.

For questions or concerns, please contact Flores & Associates at 1-800-840-7684.

McLeod Health Dillon

McLeod Health Dillon Holds Blessing of the Hands Ceremony



McLeod Health Dillon staff members and volunteer chaplains hold a Blessing of the Hands ceremony.

McLeod Health Dillon recently held a Blessing of the Hands ceremony for staff members. In healthcare, human touch is such an important component, especially meaningful to physicians, nurses and other hospital staff. Those who participate reflect upon the interconnectedness of their own humanity and the privilege to provide holistic care to their patients.

“The Blessing of the Hands ceremony is a representation of our mission. Healthcare is about compassion and caring for others. The caregiver has to be healthy, both physically and spiritually, in order to provide the best care to the patient,” said Candice Tyler, Patient Representative.

Four volunteer chaplains participated in the ceremony, and Zipporah Farmer, a staff nurse in the Recovery Room, provided a musical selection.



McLeod Loris Seacoast Volunteers Honored

McLeod Health Loris Seacoast recently hosted a volunteer luncheon to recognize the time, talents and service of those individuals who make a difference each day for patients, families, and staff. The event was held at the Surf Golf and Beach Club in North Myrtle Beach.

McLeod Loris Seacoast has more than 90 active volunteers who contribute their time to the two hospitals. In 2019, the volunteers at McLeod Health Loris and McLeod Health Seacoast provided 19,704 hours of time working in nearly every facet of the organization including the Gift Shops, information desks, surgical waiting areas and physical therapy

as well as performing clerical duties and assisting with transportation and hospitality carts.

McLeod Loris Seacoast also hosts an annual teen volunteer program every summer for students ages 13 to 18. This year, during the months of June through August, 25 students donated more than 1,485 hours of service to McLeod.

“Volunteers play a critical role in helping to provide high-quality, cost-effective healthcare,” said Monica Vehige, Administrator of McLeod Health Seacoast. “Our volunteers provide a valuable service and are an important part of the McLeod Loris Seacoast team.”

Holiday Hours of Operation

Concourse

Christmas Eve: McLeod Fresh & Starbucks Close at 4 p.m.

Christmas Day: McLeod Fresh Closed, Starbucks open 7 a.m. to 4 p.m.

New Year’s Eve: Normal hours for both

New Year’s Day: McLeod Fresh Closed, Starbucks open 7 a.m. to 4 p.m.

McLeod Health & Fitness Center

Christmas Eve: Close at 2 p.m.

Christmas Day: Closed

New Year’s Eve: Close at 2 p.m.

New Year’s Day: Closed

Important Dates

For a complete list of upcoming events, please click on each month to view the December and January McLeod Health calendars.

DECEMBER 2019						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JANUARY 2020						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Merit Awards

MRMC



Roderick McLaurin
IT Systems Engineer
December 2019

Cheraw

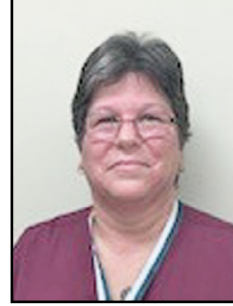


Loretta Arnold
Emergency Services
November 2019



Charity Speigh
Medical Surgical Unit
November 2019

Clarendon



Lynn Evans
Environmental Services
November 2019

Loris Seacoast



Amy Dove
Pharmacy
October 2019

Monthly Specials

McLeod Spa

DECEMBER SPECIAL:

Merry & Bright Ritual \$160 (normally \$200)
Pure Results Facial, 50-minute Nirvana Stress Relief Massage, Spa Pedicure

Joyful Ritual \$100 (normally \$125)
Express Massage, Scalp Massage, Express Facial

Holiday Ritual \$290 (normally \$350)
80-minute Nirvana Stress Relief Massage, Rosemary Sea Salt Scrub, Pure Results Facial, McLeod Signature Manicure and Pedicure

Christmas Ritual \$120 (normally \$150)
50-minute Rest & Renew Hot Stone Massage, Express Facial, Spa Manicure

For just the month of December, clients can schedule a Holiday Spice Manicure/Pedicure Combination.

JANUARY SPECIAL:
20% off all nail services at the Concourse location only

Please call 777-3203 (Concourse) or 777-3200 (Health & Fitness Center) to schedule an appointment.

Don't forget Tuesdays are Employee Days
Present your employee ID badge for 15% off any service or product.
(Not valid on gift certificate purchases.)

Visit www.McLeodHealthFitness.org for a menu of services.



McLeod Health & Fitness Center



December Special:

Join during the month of December, and we will waive your enrollment fee.

January Special:

Join during the month of January and pay nothing until February.

McLeod Resource Center



December Special:

Enjoy 10% off
Medela Quick Clean Wipes

January Special:

Enjoy 10% off
Breastmilk Feeding Gift Sets