

Letter from the President



Rob Colones
President, McLeod Health

To Our McLeod Family,

In celebration of the commitment and support of our McLeod Health teams during the recent DNV Surveys, Weather Events and Cerner transition, we wish to express our sincere and heart felt gratitude.

Your extraordinary work through these challenges have truly reflected the values of our organization. Daily, I am reminded of the special role you play in the lives of patients, their

families and the tremendous care you have demonstrated to each other. Words cannot always express our thanks, but we hope our actions will.

During the week of October 14, throughout McLeod Health, our directors, supervisors and leadership teams want to acknowledge your efforts and tireless devotion. We hope to visit with each of you, say thank you, and personally provide you with a token of appreciation for your support during these activities that have required flexibility, new learning, patience and change. It has been work done well. And, most of all you have remained focused on our purpose, remembering to keep our patients at the center of all you do.

We will continue on this journey together, to improve the lives and health of those who entrust us with their care.

The mission of McLeod is to improve the health of people in our region by providing quality care in a safe and comforting environment. In fact, McLeod continues to be distinguished nationally by taking the lead in quality and safety initiatives. We have been noted for our excellent patient outcomes, patient satisfaction, exceptional patient experience, and significant advancements in medical care and treatment of patients. These recognitions are due to your work and passion.

In addition to having a Mission for our work, we have a Vision that I believe inspires and motivates us. At McLeod, our Vision is to be The Choice for Medical Excellence among our patients, our staff and our physicians, as well as making meaningful contributions to the community we serve. You are the hands and hearts of that vision.

Our work family of more than 7,500 employees, 750 physicians, 7 hospitals and hundreds of volunteers throughout our organization considers it a privilege to serve at McLeod Health and respond to a calling which is above self. We appreciate the cooperative spirit, working as one, which enabled us to achieve success in meeting our unique challenges. I thank you all for helping us continue to make McLeod Health The Choice for Medical Excellence, as we celebrate our 114th Anniversary next month.



[Click on the image above to view the Hats Off Thank You video.](#)

Beginning Friday, October 11, 2019, you will have access to a Huddle, Special Edition of McLeod News, Compass information and a streaming video that bears the message "Hats Off" to our employees from the McLeod Leadership team and staff representing each campus. Hats off is a phrase used to express congratulations to someone or something. (The removal of one's hat is typically a gesture of respect.) A cap with the McLeod logo has been purchased for every employee as a gift to honor their work. These hats will be provided to you by your director and department leader or supervisor.

HATS OFF TO OUR McLEOD FAMILY

“Cerner gives a complete picture of the patient’s entire hospital stay.”

Charity Gerald, RN, BSN
McLeod Health



Thank You For Your Patience and Support.

McLeod Health wants to thank our patients and their families who have been with us as we embark on our transition to a new electronic medical record, Cerner Millennium. New challenges come with change, but the end result will be a more comprehensive medical record for you that helps us deliver safer and more efficient patient care. We sincerely appreciate your patience and support during this transition.

McLeod Health

www.McLeodHealth.org