

| Contact information | Vendor | Phone | Website | App |
|--|---|---|---|--|
| Benefit Enrollment/changes during the year | Benefits Call Center | 844-436-7172 | www.McLeodLivingWell.com : Company Key: LivingWell | MyChoice Mobile |
| Medical Coverage | BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202 | 800-760-9290 - Customer Service 800-810-2583 - PPO Network Providers 800-334-7287 - Precertification 843-317-4949 - Mental Health & Substance Abuse Precertification | www.SouthCarolinaBlues.com | My Health Toolkit |
| McLeod Telehealth | | | https://www.mcleodhealth.org/ | McLeod Telehealth |
| COBRA Coverage | Businessolver | 844-436-7172 | www.McLeodLivingWell.com : Company Key: LivingWell | |
| Health Savings Account / HSA | HSA Bank | 866-471-5946 | myaccounts.hsabank.com | BCBSSC HSA Bank Accounts |
| Prescription Drug Coverage | Blue Cross of SC - CareMark Platform | 888-963-7290 - Customer Service | www.SouthCarolinaBlues.com | My Health Toolkit |
| Dental Coverage | BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202 | 800-222-7156 - Customer Service | www.SouthCarolinaBlues.com | My Health Toolkit |
| Vision Coverage | Physicians EyeCare Plan 48 Courtenay Drive Charleston, SC 29403 9:00 am - 5:00 pm (Mon-Fri) | 800-368-9609 -Member Services 843-579-0508 843-577-5895 - Fax | www.physicianseyecareplan.com | |
| Health & Dependent Care Flexible Spending Accounts | WageWorks Claims Administrator P.O. Box 14053 Lexington, KY 40512 | 877-924-3967 - Customer Service 866-353-8058 - TTY | www.wageworks.com | EZ Receipts |
| Short Term Disability, Long Term Disability and Leave of Absence | CIGNA P.O. Box 22328 Pittsburgh, PA 15222 | 888-842-4462 - Customer Service | www.myCigna.com | myCigna |
| Basic Life, Supplemental Life and Dependent Life | CIGNA P.O. Box 22328 Pittsburgh, PA 15222 | 843-777-2595 -HR Service Center | | |
| Life Insurance Continuation | Cigna | 888-737-3855 | | |
| Critical Illness and Accident Insurance | Voya Employee Benefits Claims: P.O. Box 1548 Minneapolis, MN 55440 | 877-236-7564 - Questions 888-238-4840 - Claims | https://claimscenter.voya.com | |
| Universal Life | Allstate | 866-828-8501 | | |
| Identity Theft Protection | Zander Identity Theft Solutions Available 24 hours | 877-795-8472 | www.zanderinsurance.com | |
| Proof of Employment | The Work Number McLeod Employer Code: 12873 | 800-367-2884 - Customer Service 800-424.0253 - TTY | www.theworknumber.com | |
| Retirement Plan | Lincoln Retirement Services Company, LLC P.O. Box 7876 Fort Wayne, IN 46801-7876 8:00 am - 8:00 pm (Mon - Fri) | 800-234-3500 - Customer Service | www.lfg.com | Lincoln Financial Mobile |
| Workers' Compensation / Employee Health | McLeod Employee Health | 843-777-5146 | | |
| Employee Assistance Program | | 843-317-4949 - Pee Dee 843-655-9438 - Coastal 877-317-4949 | | |
| McLeod Choice Pharmacy | | 843-777-2166 - Florence 843-366-3107 - Seacoast | | McLeod Choice Rx |
| Breast Feeding Support | McLeod Resource Center | 843-777-2890 | | |
| Information Technology Help Desk | | 843-777-2288 | | |
| Payroll Services | | 843-777-2593 | | www.paperlessemployee.com/mcleodhealth |
| McLeod Healthier You | | 843-777-5191 888-808-7466 | | inHealth: Well-being |
| Address Change | HR Service Center | 843-777-2595 | | |
| Direct Deposit | Payroll Services | 843-777-2593 | | |
| McLeod Scholarships | HR Service Center | 843-777-2595 | | |
| Merchant Discount Program | Eplee & Associates | 843-669-7557 | info@eplee.com | url:m.mcleodhealthmerchantdiscounts.com |
| <u>McLeod Health Human Resources Contact Information</u> | | | | |
| | | email: AskHR@mcleodhealth.org | | |
| Florence | | 843-777-2595 | | |
| Cheraw | | 843-777-2595 | | |
| Darlington | | 843-777-2595 | | |
| MPA | | 843-777-2595 | | |
| Clarendon | | 803-435-3265 | | |
| Dillon | | 843-487-2595 | | |
| Loris | | 843-716-2595 | | |
| Seacoast | | 843-366-2821 | | |