

CARING. PEOPLE. QUALITY. INTEGRITY.

McLeod Health Dillon Celebrates 75/20 Anniversary



During the ceremony, speakers reminisced about the hospital's history in celebration of 75 years as a hospital and 20 years as a McLeod Health hospital. Front row, left to right: Joan Ervin, Administrator, McLeod Health Dillon; John Braddy, Chairman, McLeod Health Board of Trustees; Dr. Karen Heath, Sisters of Saint Mary; Rob Colones, President of McLeod Health. Second row, left to right: Dr. Mamdouh Mijalli, Dr. Joseph Wangeh, Dr. Kievers Cunningham, Dr. Rebecca Craig, Dr. Granville Vance, Dr. Michael Brown, Dr. David Braddy.

On Sunday, November 4, nearly 300 guests celebrated McLeod Health Dillon's 75th Anniversary in the community and 20th Anniversary of joining McLeod Health.

Rob Colones, President of McLeod Health, welcomed the attendees and opened with prayer.

John Braddy, Chairman of the McLeod Health Board of Trustees, was born at Saint Eugene Hospital, now McLeod Health Dillon, 65 years ago. He emphasized the importance of the hospital to the community.

"While many rural hospitals are closing their doors, McLeod Dillon continues to thrive and grow," he said.

The Sisters of Saint Mary from Saint Louis, Missouri, were key in opening the original hospital in 1943. Dr. Victor Branford,

a Dillon physician who saw the need for a hospital in Dillon, sent a plea for help to the Sisters, whose mission was to build hospitals in areas of need.

Dr. Karen Heath, Sisters of Saint Mary, was a practicing physician at Dillon Family Medicine for 14 years before returning to Saint Louis. She provided the group with vivid memories of her time in Dillon.

The celebration began at the original entrance to the hospital, under a cross erected by the Sisters.

Joan Ervin, Administrator of McLeod Health Dillon, told the group, "Each morning when I drive into work, I see that cross and it reminds me of why I went into healthcare."

Continued on next page

McLeod Health Dillon Celebrates 75/20 Anniversary cont'd



Tommy Moody, Director of Radiology at McLeod Health Dillon (center), and Paula Andrews, Radiologic Technologist (second from right) discussed 3D mammography services with guests.



Dr. Michael Brown and his family reflected on the history of the hospital as they browsed items in the history display.

Ervin also thanked the community for their support. “Our success is your success,” she said. She praised the employees and medical staff, saying, “Our medical staff could practice anywhere in the country, but they have chosen to practice right here in Dillon, SC.”

The guests were then invited inside the hospital to tour the facility. Tours included:

3D Mammography

3D Mammography™, now offered at McLeod Health Dillon, is the most accurate mammogram available. The Genius™ 3D Mammography™ exam is revolutionizing how breast cancer is detected by providing a better option for women of all breast densities compared to 2D alone.

Baby-Friendly

In 2018, McLeod Health Dillon was designated as a Baby-Friendly hospital. More than four years of work by the team members earned this prestigious international recognition that only 539 facilities have achieved nationwide, 14 in South Carolina.

Telemedicine

Telemedicine uses technology to provide health care consultations at a distance, including specialties not readily available in rural areas. McLeod Health Dillon uses telemedicine for consultations in the following areas:

- Cardiology
- Pulmonology
- Stroke
- Psychiatry
- Lactation

Auxiliary

Chartered in 1965, the Auxiliary of McLeod Health Dillon supports the hospital through its volunteer efforts. Volunteering many hours per month, members operate the Pink Dogwood gift shop, serve as hostesses at the Main Lobby Entrance, assist patients and staff member in the Cardiac Rehab and Physical Therapy outpatient areas and give of their time at hospital functions, Red Cross Blood Drives and many other events throughout the year.

McLeod Air Reach and Heart Reach

McLeod Air Reach provides rapid access to medical care for critically ill or injured patients throughout the Pee Dee and Grand Strand areas. After receiving the immediate stabilizing and life-saving care at McLeod Health Dillon, patients with critical illnesses or injuries require the care provided by a Level II Trauma Center -- McLeod Regional Medical Center in Florence. Every second counts when transporting a critically injured patient. McLeod Air Reach helps to ensure rapid access for effective and efficient care for these patients. Heart Reach is the coronary critical care transport ambulance service.

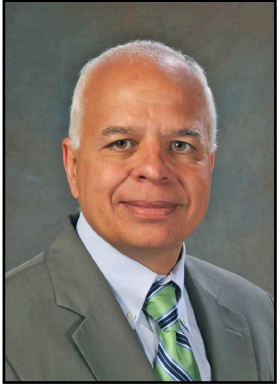
History Display

Memories from the early 1940s to the present, including photographs, articles, and memorabilia were on display during the event. In addition, attendees viewed contents of the time capsule from the hospital's 50th Anniversary.

McLeod Health Dillon Quality and Achievements

McLeod Health Dillon continues to be recognized for providing excellence in healthcare and patient satisfaction. This area highlighted honors received by the hospital including Zero Harm Awards and Patient Safety Excellence.

Dr. Rose Appointed Senior Vice President and Chief Innovation Officer for McLeod Health



Dr. Michael Rose

Dr. Michael Rose has been appointed Senior Vice President and Chief Innovation Officer for McLeod Health, a newly created position as identified in the McLeod strategic plan, Vision 2020. Dr. Rose will focus primarily on facilitating and identifying opportunities for future growth and direction, ensuring that the organization's strategy is appropriately diversified with a balance of attention and resources to new and innovative services.

In his role as Chief Innovation Officer, Dr. Rose will work to identify and support best practices in health care. This involves scouting and standardizing market research methods for novel ideas and insights; strategic innovation; promoting open innovation; and introducing group tools and processes that encourage creative thinking. Additionally, the position will identify new innovative services. This includes analyzing trends and service disruptions and searching for emerging service opportunities. The position will also help McLeod Physicians and team members in the organization and generation of new ideas which will insure a significant and robust line of medical services and products that contribute to the realization of the health system's mission, vision and strategies. Careful consideration will be given to bringing value to the patient and improving the patient experience.

Rob Colones, President and CEO of McLeod Health said, "Dr. Rose, as a longstanding member of the leadership team, will help support ongoing efforts to identify and develop innovative business models, services and products through leveraging the health system's resources, partnering with external entities and evaluating new service opportunities."

"Care delivery at McLeod is singularly focused upon the pursuit of excellence in service to our patients. This in turn is predicated upon, as my colleague Dr. Tom Lee describes, unleashing the creativity and stamina of

our caregivers, 'turning passion and perseverance into performance'. It has been said that the tyranny of the daily can trump the pursuit of the remarkable. There is remarkable depth of creative energy in McLeod, and innovation is a beacon that may help light the way," said Dr. Rose in accepting this new challenge

Board certified in anesthesiology and internal medicine, Dr. Rose will continue to practice with a focus on the perioperative care of patients. As both a clinician and a healthcare executive, Dr. Rose provides direct patient care as a practicing anesthesiologist at McLeod Regional Medical Center and serves as a member of the McLeod Health Board of Trustees.

Dr. Rose also served as Chairman of the South Carolina Safe Surgery Leadership Team for the South Carolina Hospital Association. Additionally, Dr. Rose has served as a technical expert for the initiative on improving the safety of ambulatory surgery in the United States, a joint effort of the Agency for Healthcare Research and Quality of the U.S. Department of Health and Human Services and the American Hospital Association. Dr. Rose's previous administrative responsibilities as Vice President of Surgical Services included management of the surgery division at McLeod Regional Medical Center and medical direction of the Blood Conservation and Surgery Program. As well, Dr. Rose has led a multi-disciplinary collaborative to improve the perioperative care of surgical patients and the implementation of a Surgical Home care model.

He has also served as a member of the Medical Executive Committee and as Chief of Staff for McLeod Regional Medical Center. In 2013, Dr. Rose was named one of the "50 Experts Leading the Field of Patient Safety" by Becker's Hospital Review, a leading source for business and legal issues for health system leadership. Additionally, he received the Lewis Blackman Patient Safety Champion Healthcare Executive Award in 2012. The Healthcare Executive Award is given to a South Carolina hospital executive or manager whose vision, guidance, and support have played a critical role in creating better, safer hospitals.

Dr. Taylor to Serve as Chief Medical Officer at McLeod Health Loris Seacoast

Taylor Joins the McLeod Health Loris Seacoast Leadership Team as Vice President of Medical Affairs & Chief Medical Officer



Dr. Ross Taylor

Dr. Ross Taylor has been named Vice President of Medical Affairs and Chief Medical Officer at McLeod Health Loris Seacoast, the premier provider of medical care in Horry County. Prior to joining the senior leadership team at McLeod Loris Seacoast, Dr. Taylor served as Chief Medical Officer at SOVAH Health in Danville, Virginia for three years.

Before his leadership roles in hospital administration, Dr. Taylor was in private practice as an orthopedic surgeon specializing in foot and ankle surgery in Conway, SC.

“I am pleased to return to the Grand Strand as a part of the McLeod Health team,” said Dr. Taylor. “I look forward to working with my colleagues within McLeod Health to advance our commitment to improve the overall health and well-being of people living in our community.

Dr. Taylor earned his medical degree from the Medical College of Virginia in Richmond and completed his orthopedic surgery residency at Georgetown University. His fellowship in adult reconstructive foot and ankle surgery was completed at the Center for Orthopedic Care at Christ Hospital in Cincinnati, Ohio. Most recently, Dr. Taylor earned his master’s degree in business administration from Auburn University. He has numerous professional memberships, including the American College of Healthcare Executives and Medical Group Management Association.

In addition to his leadership duties, Dr. Taylor will also join the McLeod Orthopaedics Seacoast team as an orthopedic surgeon specializing in foot and ankle surgery.

He joins an outstanding team of surgeons including Dr. Eric Heimberger, Dr. Christopher Walsh, Dr. David Lukowski and Dr. Pete Lukowski.

“Dr. Taylor’s experience as a surgeon and a Chief Medical Officer makes him uniquely qualified to collaborate with our medical staff to continue our journey to medical excellence,” said Monica Vehige, Administrator, McLeod Health Seacoast. “His proven leadership, dedication to the patient, and commitment to quality and safety will be instrumental as McLeod Health grows our services at our three locations in Horry County – Loris, Seacoast and Carolina Forest. We are fortunate to have him as part of our leadership team.”

As Vice President of Medical Affairs and Chief Medical Officer, Dr. Taylor is responsible for enhancing relationships and communications with the medical staff and providing assistance to area physicians. He assures that appropriate physician education, peer review and quality assurance systems are in place to fulfill the goals of McLeod Health. He also assists in patient care, facilitates admissions, and works to improve the quality of safety, science and service at McLeod Health Loris Seacoast.

Dr. Taylor and his wife Diana have a four-year-old son, Max. His personal interests include fly-fishing, open water swimming and running.

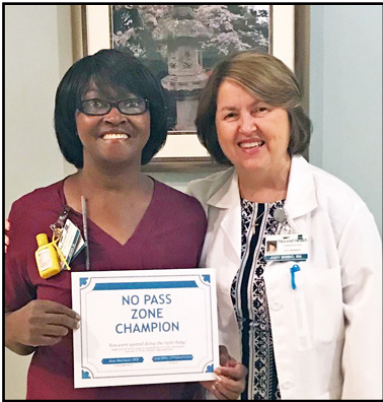
“We are ecstatic that Dr. Taylor is returning to the area,” said Scott Montgomery, Administrator, McLeod Health Loris. “Dr. Taylor combines his incredible knowledge, skills and talent with a caring and warm-hearted spirit. We look forward to Dr. Taylor leading our medical staff in transforming healthcare in our region.”

McLeod Regional Medical Center Recognizes No Pass Zone Champions

The No Pass Zone concept is a patient experience initiative by Service Excellence to provide quick and effective responses to patients' needs. Employees are reminded that care of the patient is everyone's responsibility. All staff are empowered to never miss the opportunity to:

- Keep a clean work place
- Offer a friendly greeting and smile to those we pass
- Provide an excellent wayfinding experience
- Demonstrate excellent hand hygiene for safety

Several staff members throughout the hospital have been recognized for taking personal ownership of ensuring an excellent patient experience. Five names during the month of October were drawn and received a gift card and certificate. These recipients include:



Jean Harrison, who works in Environmental Services was recognized by Judy Bibbo, Vice President of Patient Services. Judy explained that during Administrative Rounds, she noticed the way Jean greeted folks with a smile and very kind

hello as visitors and staff passed her in the hallway. "Also, not only on this day but any time I round in her area the rooms are very clean in appearance - that was noted by several folks on Administrative Rounds that morning. She commented that she was off the day before and was just getting back and getting started, I explained her consistency in maintaining the cleanliness of the unit was a credit to her dedication to the area and that I wanted to recognize that work. When you spend a little time observing her and listen to her talking about her unit, you hear her dedication to quality and service," said Judy.

Cindy Brazell is a Clinical Documentation Specialist, and she was recognized by Rhonda Stallings for stopping to help lost visitors and taking the time to walk them to their destination.



Jaimi Parker was recognized by Stacie Watford for going out of her way to assist a visitor in finding his destination. She was on the Concourse getting lunch when she disappeared from the Clinical Outcomes group. She had encountered a visitor who was lost and was unsure of his destination. Jaimi did not leave his side until she took him to the right place. She did the right thing even when she thought no one was watching.



Jackie Hawk is a Physical Therapist Assistant who was recognized by her Sports Medicine team for always offering a friendly greeting and smile to those she passes and for helping people find their way.

Wanda Turner was recognized by Todd Hazzard for her consistent No Pass Zone behaviors. She always smiles and greets those who approach her registration desk. She goes the extra mile by taking them to the Heart and Vascular Institute so they do not get lost.



Deborah Hilbourn was recognized by Mike Hiltibidal for offering a friendly greeting in the hallways. Mike is known for being the first to greet, and he was taken aback by Deborah's sincere friendliness to everyone she passed.



McLeod Nurses Receive DAISY Nursing Award

To recognize those Nurses at McLeod Regional Medical Center who are true examples of Nursing Excellence, patients, family members and co-workers may nominate nurses for the DAISY Award for Extraordinary Nurses. The award is part of the DAISY Foundation's program to recognize the super-human efforts nurses perform every day.

Nurses may be nominated for their strong clinical skills and the compassionate care they provide. Nomination forms are available on each nursing unit at McLeod Regional Medical Center or can be found at www.McLeodNursing.org.

September



Jason Hewett, NP

12-year-old niece Sierra James in the Emergency Department following an incident that required multiple stitches.

"To say that Jason was amazing in caring for Sierra is an absolute understatement," said James. "Words cannot express our gratitude for his professionalism, compassion, patience, understanding, communication, knowledge, empathy and love shown to her during those hours of care, which extended well beyond his shift.

"For her to have been so frightened being in the Emergency Department, Sierra has begged her mother to go back when it is time to have her stitches removed, wanting only Mr. Jason to do so," added James. "Sierra's outlook on healthcare could have been very different had he not cared for her that evening. He deserves to be recognized for bestowing exemplary, whole-hearted care to my niece."

McLeod Nurse Practitioner Jason Hewett was named the September DAISY Award Recipient for McLeod Regional Medical Center on October 1, 2018.

Hewett was nominated by Kellie James for the care he provided to her

October



Meg Gliarmis, RN

McLeod Nurse Meg Gliarmis was named the October DAISY Award Recipient for McLeod Regional Medical Center on October 16, 2018.

Gliarmis was nominated by Austin Caulder for the care she provided to his wife, Karen, who

was involved in a motor vehicle accident while thirteen weeks pregnant with their second child.

"My wife had no external injuries, although she had severe abdominal cramps and a fear that something was wrong with our child," recalls Austin. "I drove her to the Emergency Department, where Meg was working at the intake desk. As she was finding out why we were there, she could see how distraught my wife was about our baby.

"Meg immediately took us to a room and located the baby's heart rate with an ultrasound. My wife and I were instantly relieved knowing the heart beat was present in our little one," added Austin. "We are so thankful Meg identified and acted on the distress and fear that she saw in our faces. We had the best experience due to her quick actions, and she continued to check on us even though she was assigned to a different area. Meg is well-deserving of this recognition."

Patients Return for Annual Joint Reunion



Patients and guests enjoy the 2018 Total Joint Reunion.

The Annual Total Joint Reunion took place on Saturday, October 20, 2018 at SiMT on the campus of Florence-Darlington Technical College. More than 150 patients and guests were in attendance.

The reunion is a celebration for patients following their recovery from joint replacement surgery. Patients also had the opportunity to reunite with their orthopedic surgeon. Dr. Pat Denton, Dr. Rodney Alan, and Dr. David Woodbury were in attendance along with McLeod Physician Assistants, Therapists, and Nurses.

During the reunion, the patients enjoyed lunch, a performance by the Florence Men's Choral Society, and celebrated their joint replacement success by receiving a certificate of completion from their doctor.

McLeod Health Clarendon Emergency Department Improves Performance Metrics

In response to increased volume, McLeod Health Clarendon Emergency Department has implemented a new process for the Emergency Department and its staff to improve the patient throughput process. A renewed strategic approach in which data is leveraged in a manner that increases both technology utilization and staff efficiency.



As a result of collaborative team work and patient-focused engagements, the McLeod Health Clarendon Emergency Department has significantly improved its performance metrics, including:

- Overall Quality of Care
- Likelihood to Recommend
- Registration Process
- Overall Quality of Nursing Care
- Nurse Understanding and Caring
- Nurse Instructions/Explanations
- Overall Quality of Doctor's Care
- Doctor's Understanding and Caring

- Doctor's Instructions/Explanations
- Doctor's Communication
- Overall Teamwork
- Pain Management
- Laboratory Experience
- Radiology Experience
- Respect for Privacy
- Cleanliness of Hospital
- Overall safety

- Total Time Spent Discharge Instructions Billing Process
- Communication During Wait Time
- Nurse First Assessment
- Quietness

Through the implementation of new operational processes and the performance dashboard, McLeod Health Clarendon has achieved a high level of performance improvements above the 75th percentile in 22 of the 23 measures. The collaborative and data-based approach has provided the McLeod Health Clarendon Emergency Department team with the methods, tools, and increased commitment to continue the efforts for long-term success.

Dr. Piccolo Recognized as Preceptor of the Year by VCOM



Dr. Piccolo was presented the Preceptor of the Year Award by Lance Butler and Stephanie Flowers, Health Professions Student Coordinators with Pee Dee AHEC.

McLeod Vascular Surgeon Dr. Carmen Piccolo has been honored with the 2017-2018 Preceptor of the Year award from Edward Via College of Osteopathic Medicine (VCOM). The award was presented to Dr. Piccolo at the McLeod Medical Staff Meeting on October 1, 2018 by Lance Butler and Stephanie Flowers, Health Professions Student Coordinators with Pee Dee AHEC.

During the presentation, Butler and Flowers shared, “In our capacity, we reach out to physicians across all seven McLeod Health hospitals to request teaching for our medical students. Dr. Piccolo is extremely passionate about graduate medical education and is always willing to precept students.

He is thorough and takes pride in his work, offering students quality hands-on time during their clinical rotations. We are thankful for his willingness to precept our graduate medical students and are confident that he gives each student the best clinical experience during their rotation.”

Dr. Piccolo was nominated for this honor by 3rd and 4th year students. One student wrote, “This was the best rotation I have had so far. I was able to observe multiple rare, unexpected and exciting vascular surgery cases at McLeod. Dr. Piccolo always made sure that I actively participated in all of his cases. This rotation enriched my knowledge about vascular surgery, anatomy and patient care enormously. He went above and beyond to ensure that I was satisfied with my experience at McLeod. He also allowed me to attend various meetings with him which were great opportunities to learn about the role of the physician beyond medical care.”

Board Certified in General Surgery and Vascular Surgery, Dr. Piccolo cares for patients at McLeod Vascular Associates. He received his osteopathic medicine degree from New York College of Osteopathic Medicine, New York College of Technology in Old Westbury, New York. He completed his residency in general surgery and a general vascular surgery fellowship at the Philadelphia College of Osteopathic Medicine in Philadelphia, Pennsylvania.

**STAY
CONNECTED**
Follow Us
on Facebook



To obtain important information from McLeod Health such as emergency notifications, hospital updates, weather-related news, physician updates, upcoming events, job openings, patient stories and health information, **follow McLeod Health on Facebook.**

Go to www.facebook.com/McLeodHealth and click on the Like button. You can also click on the Following button located next to the Like button and select See First in Your Newsfeed and Receive Notifications from McLeod Health.

33rd Annual McLeod Hospice Tree Lighting Ceremony Announced



McLeod Hospice will celebrate the 33rd Annual “A Light for Someone You Love” Tree Lighting Ceremony on Thursday, **December 6, at 5:45 p.m.** The ceremony will be held at McLeod Regional Medical Center adjacent to the McLeod Center for Cancer Treatment and Research.

During the ceremony, the family of Rev. Charles D. “Pete” Cooper will light the trees and the Savannah Grove Baptist Church Gospel Choir will perform.

Lights are available with gifts to McLeod Hospice of \$25 each. Sponsorships are also available for \$1,000 in honor or memory of

an individual. One hundred percent of each gift is tax-deductible. Please call the McLeod Health Foundation if you are interested in a sponsorship. Individuals, groups and organizations are encouraged to participate by supporting McLeod Hospice in this meaningful way.

“The Light for Someone You Love” program is sponsored by the McLeod Health Foundation to directly fund items needed for the McLeod Hospice House, to help patients remain comfortable in their homes, provide bereavement care for families being served as well as others in the community, and to offer a grief camp for children, Camp Jessie’s Kids.

McLeod Hospice serves patients in Florence, Darlington, Dillon, Chesterfield, Marlboro, Horry, Lee, Sumter, Marion, Clarendon and Williamsburg counties.

While the lighted trees will brighten the community this season, the gifts they represent will help bring the light of hope to McLeod Hospice patients and their families.

For more information on the McLeod Hospice Tree Lighting Ceremony, please call (843) 777-2694. Gifts to the McLeod Hospice Tree Lighting can also be made by visiting www.mcleodfoundation.org.

McLeod Health Cheraw Offers Breast Cancer Events

McLeod Health Cheraw hosted Breast Cancer Brunch and Learn events in Cheraw and Bennettsville as part of Breast Cancer Awareness Month. More than 50 women in the two counties attended the events.

McLeod Breast Health Navigator Tracey O’Neal, RN, spoke at the events on October 17 at the Marian Wright Edelman Public Library in Bennettsville and on October 19 at the Matheson Public Library in Cheraw.

O’Neal shared information with the attendees on early detection of breast cancer, effective treatment, risk factors and prevention.



Tracey O’Neal, McLeod Breast Health Navigator, provides information on breast cancer to attendees of the Breast Cancer Brunch and Learn event in Bennettsville on October 17.

McLeod for Health Raises Healthcare Awareness



Singles Champion Bianca Andreescu, at center kneeling, and finalist Mari Osaka are pictured with Dr. Amy Murrell; Tournament Director Rob Hill; Darlene Buchanan, City of Florence; Taffy Tamblyn, Susan G. Komen South Carolina (at far right); and the ball kids after the trophy presentation for the McLeod for Health Florence Open.

The McLeod for Health Florence Open concluded on Sunday, October 21 with the finals in the Singles Championship. During the eight-day tournament, McLeod Health raised awareness of breast cancer and physical activity as a sponsor of the USTA women's professional tennis tournament benefitting Susan G. Komen South Carolina.

Several McLeod physicians supported the tournament including Dr. Amy Murrell, Dr. Rodney Alan (Tournament Physician), Dr. Bill Edwards, Dr. Prakash Beeraka, Dr. Daniel Ng, Dr. John Chapman, Dr. David Horger, and Dr. Palmer Kirkpatrick. Dr. Murrell also represented McLeod Health during closing ceremonies of the singles and doubles championships and played in the Pro Am.

Canadian Bianca Andreescu won the 2018 McLeod for Health Florence Open Singles Finals. This was Andreescu's first title win in 2018. On October 20, the number two seeded team of Anna Danilina and Ulrikke Eikeri won the Doubles Championship.

With McLeod Health as the presenting sponsor for the fifth year, the tournament focused its communications on health-related themes, including the value of physical fitness and the crucial importance of early detection and treatment of breast cancer. Net proceeds will go to Susan G. Komen South Carolina to help in the fight against breast cancer in the region. Komen South Carolina has provided significant funding to regional programs, including grants totaling more than \$400,000 to support breast cancer programs and patients at McLeod Health. Among other things, these grants have been used for mammograms, follow-up diagnostic procedures, patient navigation services, and survivor support services, including transportation.

In May of 2018, representatives with McLeod for Health Florence Open presented its 2017 profits – a total of \$16,000 – to Susan G. Komen South Carolina to help fight breast cancer in the northeastern region of South Carolina. Over the last four years, the McLeod for Health Florence Open has raised more than \$43,000 for Komen South Carolina.

Dr. Clarence Coker Receives Pioneer Award



Dr. Clarence Coker is pictured with Rachel Gainey, McLeod Health Clarendon Administrator, and Melanie Jones, Associate Vice President for Primary Care Services with McLeod Physician Associates, at the 22nd Annual Rural Health Conference where he was presented the 2018 Pioneer Award.

McLeod Health Physician Dr. Clarence Coker was recently honored with the 2018 Pioneer Award from the South Carolina Office of Rural Health (SCORH). The award was presented at the 22nd Annual Rural Health Conference in Myrtle Beach on October 10.

The Pioneer Award was established by SCORH in 1998, the inaugural year of its rural health conference. It is to acknowledge and recognize individuals who have spent their careers, their life's work, serving one community.

Dr. Coker began his career in medicine more than 51 years ago in Manning, South Carolina. He received a degree in Ceramic Engineering from Clemson University and then went on to serve his country in the United States Army, which led him to a career in medicine. Dr. Coker attended the Medical College of South Carolina, now the Medical University of South Carolina, where he studied Internal Medicine. Upon graduation, he moved to Manning and set up his practice, where he currently still cares for patients.

"Dr. Coker is a living example of the McLeod Health mission and epitomizes the McLeod Health four core values in all that he does. The Value of Caring, the Value of Integrity, the Value of Quality and the Value of the Person. Dr. Coker has contributed 51 years to serving

patients and the community and we are honored by his commitment," said Rachel Gainey, McLeod Health Clarendon Administrator.

From the beginning, Dr. Coker strongly believed in the importance of building a personal relationship with his patients. In fact, he has seen many of his patients through childhood, adolescence, adulthood, and now even as senior adults. He remains incredibly committed to his work and describes himself as a "rural person." When not seeing patients, Dr. Coker enjoys serving in his church, especially singing in the choir; gardening; rooting for his Clemson Tigers; and spending time with his wife, their five children and 20 grandchildren.

McLeod Welcomes New Physicians



Dr. Megan Brady



Dr. Anne Zimmerman

Please click on the images above to learn more about Dr. Megan Brady and Dr. Anne Zimmerman.

For optimal viewing, please open the Flickr album in Google Chrome or Mozilla Firefox.

Merit Awards

MRMC



Candace Norton
Emergency Department
October 2018



Alison Houser
Information Technology
October 2018



Erica Brown
Radiology
October 2018



Dr. John Bingham
Emergency Department
October 2018

Cheraw



Whitney Stillwell
Case Management
October 2018

Clarendon

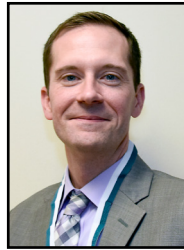


Pamela Flagler (right)
Clinical Effectiveness
October 2018

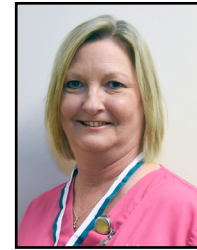


Mary Lou Huggins
Emergency Department
October 2018

MPA



Brad Cole
Vice President, Primary Care
October 2018



Susan McTeer
Jeter & Skinner Family Practice
October 2018



Dr. Alan Blaker
Executive Director, McLeod Heart & Vascular Institute
Presented by Jack O'Connor, Vice President of Patient Services
October 2018

See a
DOCTOR
Anytime,
Anywhere.

McLeod
TeleHealth.org

DOWNLOAD THE APP

November Specials

McLeod Spa



Enjoy 20% off all Skin Care Services at both locations.

Featuring Naturopathica Holistic Skin Care & including any retail purchases to continue your goal for healthy skin at home.



Gift certificates are also available!

Please call 777-3203 (Concourse) or 777-3200 (Health & Fitness Center) to schedule an appointment.

Don't forget Tuesdays are Employee Days

Present your employee ID badge for 15% off any service or product.

(Not valid on gift certificate purchases.)

Visit: www.McLeodHealthFitness.org for a menu of services.

NOVEMBER 2018

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

For a complete list of upcoming events, please click [here](#) to view the McLeod Health calendar.

McLeod Health & Fitness Center



Enjoy a \$25 joining fee during the month of November.

Based on a 24-month contract.

In an effort to better serve you, McLeod Health & Fitness Center is now open at **5:00 a.m.** Monday through Friday.

Hours of Operation:

Monday – Thursday: 5:00 a.m. – 10:00 p.m.

Friday: 5:00 a.m. – 8:00 p.m.

Saturday: 7:00 a.m. – 7:00 p.m.

Sunday: 1:00 p.m. – 7:00 p.m.

www.McLeodHealthFitness.org.

McLeod Resource Center



November Special

Save 10% on Medela PersonalFit Breastshields.

Cerner Update – Frequently Asked Questions

When Will Cerner Millennium Go-Live?

WAVE 1: March 1, 2019

McLeod Health Clarendon, McLeod Health Loris,
McLeod Health Seacoast
Targeted MPA practices in Clarendon, Loris, and Seacoast

WAVE 2: June 1, 2019

McLeod Regional Medical Center, McLeod Health Cheraw,
McLeod Health Darlington, McLeod Health Dillon
Targeted MPA practices in Florence, Cheraw, Darlington, and Dillon

Some McLeod Physician Associates (MPA) offices will go-live at future dates.

What is Cerner Millennium?

Cerner Millennium is an integrated and patient-centered electronic medical record that includes information from all McLeod Health inpatient, ambulatory and financial systems in one centralized location.

“This new electronic medical record (EMR) allows McLeod Health to know the patient across the entire system, from the Emergency Department, to the MPA doctor’s office, through any inpatient hospital visits,” said Dr. Bryon Frost, Medical Director of Information Technology.

How does Cerner Benefit Me?

Cerner Benefits Everyone – Patients, Physicians, and Staff.

Patients – A more thorough patient chart that includes data from all McLeod hospitals and physician offices; A universal medical history and medication list; Reduction in the amount of information needed to give at each McLeod checkpoint across the continuum of care; The ability to message your doctor’s office, refill prescriptions and see test results through one consolidated patient portal; Reduction in duplicate testing.

Physicians and Staff – Access to data from across the McLeod Health system instantly; Ultimately greater ease in workflow and documentation with less time spent documenting and more time at the bedside; Access to assessment trends across the McLeod Health system; Reduction of documentation redundancies through a shared integrated patient record.

Why Did McLeod Health Choose Cerner Millennium?

“When looking at moving towards an integrated EMR, we chose Cerner Millennium because their technology supports McLeod Health’s strategic vision, quality initiatives and plans for growth. The technology helps McLeod employees and physicians work together as one,” said Matt Reich, Chief Information Officer for McLeod Health.

What are Some Features of Cerner Millennium?

Standardization – “Currently, McLeod Health Clarendon is on a different EMR than the rest of McLeod Health,” said Dr. Catherine Rabon, Chief Medical Officer of McLeod Health Clarendon. “Working on the same platform, regardless of location (inpatient, outpatient, or a different hospital) will truly get us one step closer to working as one.”

Easier Access to Information – For example, it takes just one click to check patient medications on SCRIPTS (South Carolina Reporting and Identification Prescription Tracking System) which was previously a time-consuming and unused process.

Population Health – “Cerner Millennium supports McLeod Health’s work in population health management,” said Dr. Frost. “Cerner Millennium helps us track areas where certain populations utilize a large portion of our resources. Our goal is to focus on improving the health of these populations as a health care system so we can use these resources in the right way. This is the future of health care.”

More Meaningful Documentation and Clinically-Driven

Revenue – With Cerner, there is more continuity in documentation. Staff and physicians can see the complete medical record of the patient. The system also supports Meaningful Use initiatives, and documentation drives charges instead of having to input the information after care was delivered. Hospital caregivers and Business Services will work hand-in-hand.

What can I expect?

Additional support through training, go-live, and stabilization optimization of workflow design; Time spent adapting to the new system with a goal of gaining efficiency moving forward.

“Cerner Millennium helps us see the big picture,” said Dr. Frost. “Hospital administration can identify where trouble areas are in the system and help users do their jobs better. The first month will be harder because it’s different, but as we become practiced, tasks will become easier.”

Increased Efficiency – “Cerner Millennium helps McLeod Health move with the changing healthcare market,” said Dr. Richard Alexander, Chief Medical Officer of McLeod Physician Associates. “With this integrated EMR, we can drive efficiency and eliminate redundancy. An example is seeing a reduction in providers ordering duplicate or unnecessary tests, which sometimes happened in the past because the physician could not see all tests that had been done.”

Look for the December edition of McLeod News for a special feature on Cerner Millennium.