

Over the years, McLeod Health has earned various awards related to quality and safety

- **2018 - McLeod Regional Medical Center receives the 2017-2018 NRC Health Consumer Loyalty Award.** McLeod is rated No. 5 in the nation for this inaugural consumer loyalty rating. The metric developed by NRC provides an all-around view of consumer loyalty and recognizes the top performers in the health care industry. McLeod is among the 71 percent of provider organizations citing patient engagement as a top priority. NRC states that Consumer Loyalty Award winners like McLeod are at the forefront of this shift towards a consumer-centered approach to care.
- **2018 - McLeod Health – McLeod Regional Medical Center receives the Healthgrades 2018 Distinguished Hospital Award for Clinical Excellence™.** This distinction recognizes McLeod as one of the Top 5% of more than 4,500 hospitals nationwide for its clinical performance as measured by Healthgrades.
- **2017 - McLeod Health named the 2017 Best Mobile Website in the Nation** (in all categories) by the Web Marketing Association. The McLeod Health website was also recognized as the 2017 Outstanding Healthcare Website in the Healthcare Category.
- **2017 - McLeod Health wins two Aster Awards for excellence in healthcare advertising – a gold award for a commercial spot featuring 2D animation and a bronze award for a long-form video produced for the new McLeod Health website.**
- **2017 - McLeod Health wins an international award for Outstanding Website** from the prestigious Web Marketing Association. The award was one of only three in the healthcare website category.
- **2017 - McLeod Regional Medical Center received top ratings by CareChex®**, an innovative medical quality rating system using the most reliable quality indicators. These **medical excellence and patient safety for 2017 awards** included state and national awards in Cardiac, Vascular, Stroke, Neurological, Pulmonary and other categories.
- **2017 - McLeod Health – McLeod Regional Medical Center receives the Healthgrades 2017 Distinguished Hospital Award for Clinical Excellence™.** This distinction recognizes McLeod as one of the Top 5% of more than 4,500 hospitals nationwide for its clinical performance as measured by Healthgrades.
- **2016 - McLeod Home Health named as one of the Top 500 Home Health agencies in the country.** The only performance recognition of its kind in the home health industry, the **2016 Top 500 HomeCare Elite™** acknowledgment places McLeod Home Health in the top five percent of home health agencies in the U.S.
- **2016 - McLeod Health received 24 top honors** for 2016 from Healthgrades®
- **2015 - Zero Harm Awards.** McLeod Regional Medical Center, McLeod Dillon, McLeod Loris and McLeod Seacoast honored with **2015 Certified Zero Harm Awards** for infection prevention efforts related to Bloodstream Infections and Surgical Site Infections. This recognition is given when a hospital reaches the milestone of zero infections within a consecutive 12-month period.
- **2014 - McLeod Dillon received a Safety Score of A from the LeapfrogGroup** for the third year in a row.

- **2014** - McLeod Dillon honored as a 2013 Top Performer on Key Quality Measures® by The Joint Commission, the leading accreditor of health care organizations in the United States. McLeod Dillon is among the top one-third of hospitals in the United States to achieve the 2013 Top Performer distinction. McLeod Dillon was recognized for attaining and sustaining excellence in accountability measure performance for heart failure and pneumonia as part of The Joint Commission's 2014 annual report "America's Hospitals: Improving Quality and Safety."
- **2014** - McLeod Regional Medical Center received **23 top honors** for 2013 and 2014 from Healthgrades® including: the **2014 Distinguished Hospital Award for Clinical Excellence™**, this distinction places McLeod among the **Top 5% of more than 4,500 hospitals nationwide** for its clinical performance. **McLeod has also been honored with the Healthgrades Outstanding Patient Experience Award™, for 6 years in a row.** This distinction ranks McLeod among the **Top 10% in the Nation** in providing outstanding performance in the delivery of a positive experience for patients during their hospital stay. In addition, McLeod was honored as a recipient of **Healthgrades Vascular Surgery Excellence Award™**. McLeod has received this honor for 5 years in a row (2010 to 2014) and has been ranked among the **Top 5% in the Nation** in Vascular Surgery for 2 years in a row (2013, 2014). For its 2014 study, *American Hospital Quality Outcomes 2014: Healthgrades Report to the Nation*, Healthgrades also evaluated nearly 4,500 hospitals nationwide for 31 of the most common inpatient procedures and conditions and identified the 100 best hospitals within each procedure. McLeod was further recognized as one of Healthgrades:

America's 100 Best Hospitals for Cardiac Care
America's 100 Best Hospitals for General Surgery
America's 100 Best Hospitals for Spine Surgery

- **2013** - **McLeod Home Health has been named as one of the Top 100 Home Health agencies in the country.** The only performance recognition of its kind in the home health industry, the 2013 Top 100 HomeCare Elite acknowledgement places McLeod Home Health in the **top one percent of home health agencies in the United States.** In addition, McLeod Home Health is the only agency in South Carolina included in the Top 100 ranking. HomeCare Elite is a compilation of the top-performing home health agencies by OCS HomeCare and DecisionHealth. Winners are ranked by an analysis of publicly available performance measures in quality outcomes, best practice (process measure) implementation, patient experience (Home Health CAHPS), quality improvement and consistency, and financial performance. Out of 9,969 home health agencies considered, only 2,496 are elite.
- **2012 and 2013** - McLeod Regional Medical Center and McLeod Dillon received a **Safety Score of A from the Leapfrog Group.** The Leapfrog Group Hospital Safety Score Program grades hospitals on their overall performance in keeping patients safe from preventable harm and medical errors. The Leapfrog Group's goal of saving lives and reducing harm focuses on measuring and publicly reporting hospital performance through the annual hospital safety score. The grades are derived from expert analysis of publicly available data using 26 evidence-based, national measures of hospital safety. The Leapfrog Group is an independent, national, not-for-profit organization founded by the nation's leading employers and private healthcare

experts. The mission of the Leapfrog Group is to encourage giant “leaps” forward in the safety, quality and affordability of healthcare in the United States by promoting transparency and value-based hospital incentives.

- **2012** - McLeod Regional Medical Center and McLeod Loris were **ranked among the top hospitals around the state in the new Consumer Reports hospital safety ratings**, according to their Hospital Safety Rating Article in the August, 2012 edition. These Ratings are based on six categories of patient safety: hospital-acquired infections, readmissions, communication about medications and discharge, CT scanning, complications, and mortality. The data comes from the federal Centers for Medicare & Medicaid Services, state governments, and the Leapfrog Group, an independent organization that collects information on hospital safety.
- **2012** - McLeod Regional Medical Center is **one of the top performing hospitals in the country for 2011**, and has been recognized for its participation in a national project that resulted in saving lives and reducing healthcare spending by more than \$4 billion. Over the past three years, 278 hospitals including McLeod participated in a national collaborative led by Premier Healthcare Alliance called QUEST®. As part of this initiative, these top performing hospitals saved an estimated 24,820 lives and reduced healthcare spending by nearly \$4.5 billion. McLeod is among the hospitals that have optimized acute care and crossed the Top Performance Threshold in all three measured categories: Mortality, Evidence-based care and Cost, according to Premier.
- **2011** - McLeod Home Health has been named as one of the Top 500 Home Health agencies in the country. The only performance recognition of its kind in the home health industry, the **2011 Top 500 HomeCare Elite™** acknowledgment places McLeod Home Health in the top five percent of home health agencies in the U.S.
- **2010** - McLeod receives the **2010 American Hospital Association-McKesson Quest for Quality Prize**. Awarded annually to one hospital in the country, McLeod is the first hospital in South Carolina to receive this prestigious honor since the inception of the national Quest for Quality Prize in 2002.
- **2009** - McLeod Health is featured prominently in a series of **South Carolina Hospital Association** videos promoting Evidence-based Care.
- **2009** - Donna Isgett receives the **Lewis W. Blackman Patient Safety Champion Award**.
- **2007** - **Milliken Medal of Quality Award** - Donna Isgett
- **2007** - **AHA Quest for Quality Award Citation of Merit**. One of 5 hospitals recognized by the American Hospital Association for its leadership and innovation in quality, safety and commitment to patient care.
- **2007** - Awarded the **Distinguished Hospital Award for Patient Safety** by HealthGrades. This distinction reflects McLeod’s performance among the **top five percent of hospitals in the nation for patient safety outcomes**.
- **2006** - McLeod Health ranked #1 in South Carolina for coronary interventional procedures, ranking them in the top ten percent in the nation according to a comprehensive study released by **HealthGrades**, the nation’s leading healthcare ratings company. Additionally, McLeod is ranked best in region for overall cardiac care and overall orthopedic care. McLeod also received

five-star ratings for clinical excellence in coronary interventional procedures and spinal surgery.

- **2006** - American Society of Hospital Pharmacists (ASHP) Award - **One of three finalists**
- **2005** - McLeod was one of only 2 hospitals to record top quality/safety in five clinical areas as part of a groundbreaking National Study (called the **Medicare Demonstration Project**) by the Centers for Medicare and Medicaid (CMS) to identify ways to improve care.
- **2003 - Premier Quality Award**, a national award sponsored by Premier, Inc., a national alliance of more than 1,500 non-for-profit hospitals committed to improving health care quality, enhancing safety, and reducing costs.
- **2002 - Premier Award for Quality**. One of three top winners.
- **2002 - Milliken Medal of Quality Award** - Rob Colones
- **2001** - McLeod Regional Medical Center is selected as one of five hospitals to participate in the Robert Wood Johnson “**Pursuing Perfection**” initiative.
- **2000 - SC Governor’s Quality Award** - McLeod Regional Medical Center

• Additionally during the past decade, the physician-led quality initiatives at McLeod garnered coverage in the *Wall Street Journal*, twice in the hospital industry’s publication *Modern Healthcare*, in *USA Today* and on the cover of *US News and World Report’s* “America’s Best Hospitals” annual edition.