

# McLeod Health

The Choice for Medical Excellence

## Summary of Compassionate Care Policy

### **Who May Be Eligible**

McLeod Health patients whose household income is at or below 300% of the federal poverty guidelines.

### **Financial Assistance Available**

McLeod Health may reduce charges for emergency and other non-elective medically necessary care to patients who meet the criteria for financial assistance (up to 100% of the charges). Eligible patients will not be charged more than the amounts generally billed to patients with insurance coverage. This includes care by the following entities and locations, only:

McLeod Regional Medical Center, Florence	McLeod Health-Cheraw
McLeod Health-Clarendon	McLeod Health-Darlington
McLeod Health-Dillon	McLeod Health-Loris/Seacoast
McLeod Family Medicine Center	McLeod Home Health Services
McLeod Hospice Services	

Services provided and/or billed by private or independent entities, practice groups or other providers (including but not limited to Emcare, Pee Dee Pathology, Carolina Radiological Associates, Florence Radiological Associates, Pediatrix Medical Group, American Anesthesiology and Mednax Services) are not covered by this policy. Patients should address any payment questions or concerns directly with the private physician/provider practice.

### **How to Apply**

The McLeod Health Compassionate Care policy and application are available at <https://www.mcleodhealth.org> and at all covered McLeod Health locations. You may also call our eligibility vendor at (843) 777-0000 to request this information be mailed to you for free. To learn more, or for assistance with the application, call (843)777-8550 (Option #2) and speak with our eligibility vendor.

### **Other Financial Assistance**

If you do not meet the eligibility requirements of our Compassionate Care Policy for emergency or other non-elective medically necessary care, call (843)777-8550. If no one other than you is responsible for your care, such as insurance companies or a third party who caused your injury, you may qualify for another type of assistance or a self-pay discount.